



City and County of Honolulu
Department of Environmental Services
Refuse Division

NOTICE OF CHANGE TO HONOLULU BULKY ITEM COLLECTION SERVICE

To address concerns brought forth by many multi-unit residential buildings, the city is modifying the Pilot to allow each unit to schedule individual bulky item collection appointments. It is important to note that items placed curbside that are not included in an appointment will not be collected.

Appointments can be made at the city's Opala.org website. If someone is unable to schedule online, they can call **768-3200 option 0** for assistance. Each individual unit within a multi-unit residential building may schedule up to five (5) bulky waste items per collection appointment and two (2) metal items per separate metal appointment. AOAOs, property managers and/or resident managers are required to notify their residents of this Pilot change. Should a multi-unit building wish to continue to manage their bulky appointments as a single entity, please send an email indicating such with building's name and site address to collection@honolulu.gov or call 768-5220.

Please inform your residents that they may begin scheduling appointments for bulky item collection service on July 24, with collection beginning August 5, 2019. Should you have any questions, please call **768-3200 option 0**.