

November 14, 2018

Dear Waikiki Banyan Resident,

Your Board of Directors of the Association of Apartment Owners voted to provide bulk television and High-Speed Internet services from Hawaiian Telcom. We are excited to serve your neighborhood on our next-generation network!

With this fiber optic infrastructure upgrade, all units must register for their account and schedule an installation appointment to receive the contracted Hawaiian Telcom TV and Internet services. For your convenience please follow these 3 easy steps to complete the Installation Appointment and Account Registration process:

Step 1: Log in to your building's designated webpage: hawaiiantel.com/waikikibanyan

Step 2: Please have an authorized person complete all required fields to set up your Hawaiian Telcom account*. You may also select additional TV features and services during this step.

Step 3: Find the installation date and time that works best for you. Then, "check out!"

If you do not have access to a computer, Hawaiian Telcom will be hosting a special event on Thursday, November 15th from 4-7pm in the Banyan room to assist residents with booking their installation appointments online. You may also call 643-3456 to register by phone, **after** November 15th. All installation appointments must be scheduled in advance and installed by December 31st.

Mahalo in advance for scheduling your installation appointment.

Aloha,
Hawaiian Telcom